



WARRANTY SERVICE PROCEDURE ANNOUNCEMENT

Thank you for your continuous business with G.A. Larson & Turbo air. Below is Turbo air's special service procedure for G.A. Larson's customers only. If you are not an authorized Turbo air service agency, please register by contacting our service dept. (Ph: 800-381-7770)

1. End user reports to you the problem of the unit.
2. Once you diagnose the problem and find it as a warranty claim, call 800-381-7770 and confirm the warranty claim and get a WORK ORDER NUMBER while you are with the unit.
3. Our warranty service dept. works Mon. thru Fri. 8:30AM - 7:00PM (Central Time). If the claim is reported after hours or during the weekend, you may service necessary repair work for your customer and notify Turbo air next Monday morning.
4. Please submit your service bill directly to Turbo air Warranty service department (Fax: 310-900-1033 Attn: Jimmy Kim).
5. Your bill MUST include the given WORK ORDER NUMBER, Customer information, Model Number, Serial number & detail description of the service.
6. Turbo air will pay your service according to our service guideline which you have agreed.